

# What you need to know about the Water Department



## How can I pay my bill?

Pay online at [www.californiacity.com](http://www.californiacity.com)

By using quick pay or by creating a account

Pay in the office by

- Debit
- Credit
- Cash
- EBT
- Check
- Money order
- Drop off box available at  
The front of the Building

## Office hours/ Location

Monday thru Friday

From 8:30 to 5:00pm

Excluding Holidays

We are located inside the City Hall

21000 Hacienda Blvd.

California City, CA 93505

## How to contact us

Phone: 760-373-8661

Fax: 760-373-7809

Email address [waterdept@californiacity.com](mailto:waterdept@californiacity.com)

## How often should I expect my bill?

The bill is issued once a month once your account has been created. If you are starting a new account it will take approximately a month before you receive your new bill. If you have not received a bill please contact our office.

## Important things to know regarding my bill

The due date on the bill will change. The due date can fall on any business day within the first 2 weeks of the month. (Due to Holidays, weekends, and editing that is done on our bill.) If your payment is late you will be charged a **\$21.40** late fee on your following bill.

## How much should I expect to pay?

The monthly base charge for a ¾" Residential Meter is **\$44.22\***

(This is for the minimum consumption of 900 cubic feet. 1 cubic = 7.48 Gallons) Customers who consume over 900 cubic feet of water will be billed a tier rate. For information on tier billing please contact our office.

If you are being billed for sewer the residential base charge is **\$39.04.\***

**New prices in effect July 14, 2015**